

WELCOME TO THE CABINS AT GREEN MOUNTAIN



3864 Green Mountain Dr.
Branson, MO 65616
(417) 332-3238

www.cabinsatgreenmountain.com

DO NOT DISCARD OR REMOVE FROM RESORT

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Dear Guest,

Welcome home and thank you for choosing to stay with The Cabins at Green Mountain. We are honored that you have chosen to spend your valuable vacation time with us and we pledge to constantly strive to exceed your family's vacation expectations and provide memories for a lifetime.

Please review the following resort information for details about amenities, recreation, and safety and security measures. We invite you to make yourself at home while you are here with us and if there is anything we can do to make your vacation more enjoyable, please let us know.

Enjoy your stay!

Sincerely,
Resort Management



HOUSEKEEPING

Guests staying with us seven or more nights will receive a complimentary mid-week refresh. This includes fresh towels, trash removal and beds made with current linens if no personal items are left on the bed. If you are visiting with us less than seven nights and would like a full clean, you can request housekeeping services. Fees will apply.



OUR GREEN EFFORTS

Our resort continues to stay engaged and informed about the latest greening efforts available.

We are working toward conserving energy and water and are switching to LED lighting in guest rooms, lobby and other common areas. Installation of Energy Star exit signage is underway.

We are also working to recycle and reduce waste. We have provided your guest room with 20% post-consumer paper products and we invite you to re-use your towels and place your recyclable trash in the green trash bag provided under your sink. We have reduced the amount of print materials used during the registration process and recycle our guest room key cards to reduce waste.

Please dial 417-332-3238 for more information.



LOST & FOUND

For items lost at The Cabins at Green Mountain property, dial 417-332-3238 for the Lost and Found department. Please provide the following information:

1. Room number and checkout date.
2. The date the item was lost and where it was last seen.
3. Description of the item.
4. Phone number and/or e-mail address.



RESORT RECREATION

Pools

Please be sure to make use of our multiple pools while staying with us. We have 2 outdoor pools and 2 outdoor spas. Hours of operations are 9 a.m. - 10 p.m.

BBQ Grills

On property, you will find multiple BBQ Grill locations. All grills on property are charcoal. These are available on a first-come, first-served basis and cannot be reserved.

Nature Trail

Be sure to take in some of our property's natural beauty on our nature trail! Our trail starts between cabins 15 and 16 and it will wind you throughout the heart of our resort and right past a small stream waterfall. Please wear appropriate shoes and use extreme caution as this is unpaved and you can encounter uneven surfaces.



RESORT INFORMATION

Checkout

Checkout is 10 a.m. Late checkouts may be available for a charge. Please contact the front desk for details. Please leave your keys at the front desk or deposit them in the designated key drop box outside the front door of the clubhouse. We sincerely hope you had a memorable vacation experience and look forward to your return visit. Upon departure, we will send a post-stay survey to the email you have provided to us. We will review your feedback with our team members and will make every effort to continuously elevate our service levels.

Parking

Each cabin has two designated parking spots.

Pet Policy

Pets are permitted in certain cabins with advanced notification and a fee. Registered service animals are permitted as well.

Phone Instructions

For local calls dial 9 + number.

Laundry Facility

Each unit has a washer/dryer combo for guest use. If you are in need of a dry cleaner, please contact the front desk for an address or directions.

Maintenance

Our Maintenance Tech is available between the hours of 8 a.m. - 4 p.m.

Smoking Policy

All our units are smoke free. There are designated smoking areas on the back decks of the cabins.

Horseshoes

Please see the front desk to check out our horseshoes. Our pits are located behind cabins 41/42.

Newspapers

We have a free local paper as well as a USA Today delivered to our front desk daily. Both papers are free to our guests so feel free to stop in and grab one.

Fitness Center

Located in the lower level of the clubhouse. This is open 24 hours a day and can be accessed through the main entrance.



LOCAL FAVORITE RESTAURANTS

Billy Gail's Café - Best Breakfast in Town
Billy Bob's - Step Back in Time for a Burger & Shake
Danna's BBQ - Famous for their BBQ
Grand Country Buffet - A Little Something for Everyone
McFarlains - Your Favorite Home Cooked Meals
Lamberts Café - Home of the Thrown Rolls

Please see the front desk for additional favorites, addresses and phone numbers.



TORNADO SAFETY

Your personal safety is of the utmost importance to us. The resort management team is trained to react properly during emergencies. The resort will remain in contact with local authorities to advise guests of the actions needed to remain safe during a weather emergency.

A tornado watch is issued by the National Weather Service when conditions are favorable for the development of tornadoes in and close to the watch area. Their size can vary depending on the weather situation. They are usually issued for a duration of 4 to 8 hours. They normally are issued well in advance of the actual occurrence of severe weather. During the watch, people should review tornado safety rules and be prepared to move to a place of safety if threatening weather approaches.

A tornado warning is issued when a tornado is indicated by the WSR-88D radar or sighted by spotters; therefore, people in the affected area should seek safe shelter immediately. They can be issued without a Tornado Watch being already in effect. They are usually issued for a duration of around 30 minutes.



SAFETY & SECURITY

Fire Safety

Check your cabin for the nearest exits. When you hear an alarm, do not investigate. Use the tips below right away. Once you locate the nearest exits in your cabin, be sure they stay unblocked.

Fire Is In Your Cabin

- Get out and close the door.
- When you are clear, report the fire by calling 911.

Fire Is Not In Your Cabin

If the fire is not in your cabin, leave if you can.

- Take your key with you so that you can return to your cabin when the "All Clear" is given by resort management or the fire department.
- Feel the door, if it is cool, open it slowly and go out.
- If your door is not cool, do not open it. Your cabin may be the safest place.
- Check for a secondary exit if available.

If You Cannot Evacuate

- Seal all cracks with wet towels. Shut off all fans and air conditioners. Signal from your window and call 911.
- Stay close to the floor if smoke is in the air.
- Wait to be rescued.



EMERGENCY NUMBERS

Dial 911



GUEST SERVICES

The Resort front desk can be reached at 417-332-3238. Please contact us for local attractions, dining recommendations, shopping and other local activities. Should you have any requests for extra amenities, maintenance or housekeeping services, please dial 417-332-3238. Our front desk is available 24 hours a day to assist you.



TELEVISION CHANNEL LINE UP

For your convenience, the guide can be located by pressing guide on your remote. A printed channel guide is also available in your cabin.



EXTRA AMENITIES

In your cabin, we have provided you with a starter kit containing coffee, cream, sugars, laundry detergent, soaps, shampoo and conditioner. Our Guest Services team has additional amenities available upon request, such as: toothbrush, toothpaste, razor, shave cream, tea and coffee condiments.



WIFI

There is a tent card located in your cabin next to your phone with the instructions and password to access the internet. If you need assistance please notify our Guest Services team.



BRANSON JOURNEYS

We have selected local activities that are unique and memorable, and aim to enhance your vacation experience even more by partnering with the activities to provide either a discount, a private tour or a little something extra to our owners and members who book these activities through the resort's front desk.