



April 14, 2021

Dear Escapes! To the Shores Owners,

The following are this week's property update notes:

- CRM will be an interior build-back general contractor for all units that sustained hurricane damages. CRM has completed the unit assessments and is building a build-back scope. Once the scope is approved by all parties, Steve Filliaux with CRM will be your primary point of contact. Steve will review your interior build-back options such as paint, cabinetry, and flooring. Steve's email is sfilliaux@crmservices.us. Please allow 24-48 hours for Steve to get back to you.
- Due to limited occupancy, there are a select few beach chair rentals being provided by Suncoast Beach Service. Though limited this is a bonus for those that are onsite.
- The repairs to the fire suppression system at the indoor pool, gym, and amenities areas have been started by McCoy Fire – This is a needed repair to reopen the indoor pool area for guest and owner use.
- The static cling parking decals for owners have been ordered. The decals will have a sequential numbering system and each decal will be unique to the Owner it is assigned. There is a limit of two decals per owner.

Units that were unaffected by Hurricane Sally ([click here to view those units](#)) can potentially be used for owners, owner guests, and rentals with some caveats outlined as follows:

1. Owners sign a waiver of liability. [Click here](#) for the waiver.
2. Agree to make known all construction related concerns to guests such as construction noise during times outlined by The City of Orange Beach, lack of certain amenities (pool, gym, hot tub, sauna, etc.), and the dangers and hazards of a construction site (trip and fall, overhead dangers, etc.).
3. Understand that there are no resort services available other than an initial set of keys and a parking pass. Office hours are 9-5 presently and limited services are available. After-hours services are not available unless there is an emergency (flood, injury, fire, etc.).
4. Provide a detailed guest list to theshoresfrontdesk@latourgroup.com if you are planning to make use of your units.
5. Make guests aware that only one elevator will be available during construction hours.
6. Check-in with the gated entry to verify occupancy will be required and parking passes must be displayed with information facing outwards.

7. Parking on the third and ground levels will be for construction-related activity only. No oversized vehicles will be allowed. The maximum height is 6'8".
8. COVID-19 protocols will continue and mask-wearing will be required as advised by the State of Alabama Health Officials and CDC Guidelines.

Saturday, April 10th, Orange Beach was hit with a storm that produced softball-sized hail. This size of hail has never been seen in this area and over 700 cars were damaged across the island. The property is being thoroughly inspected for any damage sustained by the hail and as soon as we have significant information all owners will be notified. As of now, an insurance claim has been filed and we have engineers planning to evaluate the damage.

We continue to press on and are determined to bring the building back to its original glory! We are still on schedule with the CRM projected timeline of the mid-June completion of damaged units. Common areas may not be complete before the units, but the primary goal is to get damaged units to the owners as soon as possible. We will continue to send weekly updates and keep everyone as informed as possible through this process. Please understand this is a fluid situation and that the dates are always subject to change.

As always, we hope you are staying safe and healthy! We look forward to opening back up with a building that was better than before!

Sincerely,

Resort Management & Staff